In re application of: Christopher R. Vincent

Serial No.: 10/680,282 Filed: October 7, 2003

For: WEB BROWSER CONTROL FOR CUSTOMER SUPPORT

## COMMISSIONER FOR PATENTS P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

Transmitted herewith is an amendment in the above-identified application.

- [ ] Small entity status of this application under 37 CFR 1.9 and 1.27 has been established by a verified statement previously submitted.
- [ ] A verified statement to establish small entity status under 37 CFR 1.9 and 1.27 is enclosed.
- [X] An extension of time is hereby requested.
- [ ] A notice of appeal is enclosed.
- [X] No additional filing fee is required.
- [ ] The Commissioner is hereby authorized to charge payment to cover the filing fee to Deposit Account No. 50-1556.
- [X] The Commissioner is hereby authorized to charge payment to cover the extension fee to Deposit Account No. 50-1556.
- [ ] The Commissioner is hereby authorized to charge payment to cover the notice of appeal fee to Deposit Account No. 50-1556.
- [X] The Commissioner is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to Deposit Account No. 50-1556.
  - [X] Any filing fees under 37 CFR 1.16 for the presentation of extra claims.
  - [X] Any patent application processing fees under 37 CFR 1.17.

Respectfully submitted,

Date: March 19, 2009

/Stephen Bongini/

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